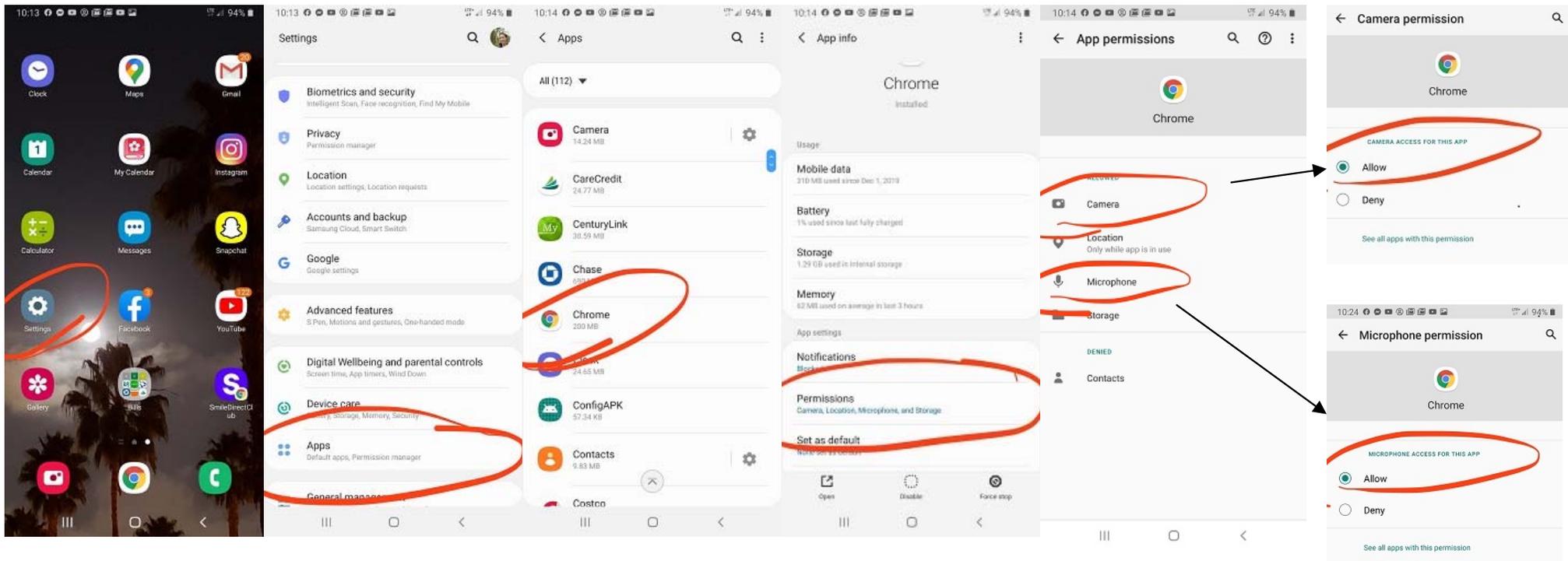# Doxy.Me Telemedicine Android Phone Setup

Overview
1.   Settings
2.   Apps
3.   Chrome
4.   Permissions
5.   Camera -> Allow
6.   Microphone -> Allow

Connection Notes
Connect your phone using WiFI for best experience, as it typically has a faster connection speed than through the your cellular data.

1.   Settings   2. Apps   3. Chrome   4. Permissions   5. Camera/Microphone Menu   5b. Camera Allow

6. Microphone Allow

To connect to your clinician for a virtual video appointment, please follow these simple instructions:

1. Setup your camera-connected device (preferred method via Android phone, iPhone, iPad, tablet) setup using the one-time device setup instructions. You can also use a webcam-connected desktop/laptop (no setup needed beyond allowing camera/microphone access), but smartphones typically work best. No app or downloads are required!
    a. To test/verify your connection settings, please connect to this website:

    https://doxy.me/precall-test/

2. At the appointment date and time, use your device to open up a web browser and go to the website associated with your clinician (listed below). If you need a refresher on your appointment date/time, please call our friendly schedulers at (208) 884-3376

Clinician	Website [Enter into Browser]
Dr. Randall Burr	doxy.me/adawest1
Dr. Brian Hoyt	doxy.me/brianhoyt
Dr. Alan Pitt	doxy.me/adawest7
Dr. Mark Schwendiman	doxy.me/tenmile3
Dr. Ryan Thorpe	doxy.me/tenmilemohs
Dr. Greg Wells	doxy.me/awdgw
Dr. Dan Winchester	doxy.me/drdwin
Alec Arhets, PA	doxy.me/adawest5
Brian Friedt, PA	doxy.me/adawest2
James Barclay, PA	doxy.me/adawest13
Jennifer Cook, FNP	doxy.me/jennifer19
Julie Visser, PA	doxy.me/tenmile1
Laura Allen, PA	doxy.me/laura208
Steve Frelly, PA	doxy.me/frelly
Teresa Graklanoff, PA	doxy.me/teresagraklanoff
Tiffany McCray, PA	doxy.me/adawest

3. At the Doxy Welcome Screen, enter in your First and Last name and click [Check-In]. When your clinician is ready to connect, your video chat will start. **Note: At this step, if your device requests to access your camera and/or microphone, please allow access for both the camera and microphone to get a successful video connection with our clinicians.**

Video Connection Notes

Using a WiFi connection on your device is preferred over a cellular connection as it typically has the best quality and resolution to ensure an optimal virtual visit. Google Chrome (Android devices), Safari (iPhone/iPad), and Mozilla Firefox are compatible browsers to connect to Doxy.me. Internet Explorer and Microsoft Edge are NOT compatible.